#### IC Presents: L+ L

## FACEBOOK ADVERTISING

# TERRY RICE

#### **FACEBOOK ADVERTISING**

# TERRY RICE terry@brooklyndm.com

- Digital Marketing Instructor at General Assembly
- Trainer and Consultant at Brooklyn Digital Marketing
- Previously, Client Solutions Manager at Facebook and Search
   Engine Marketing Consultant at Adobe
- Nine years of Digital Marketing experience working with companies including, Dell Computers, 1800 Flowers, Home Depot, Best Buy, and Spartan Race
- MBA from the University at Buffalo with a dual concentration in Marketing and Business Consulting
- Facebook Certified Advertising Professional

#### **TODAY'S LESSON**

By the end of this lesson you will:

- Learn the value of advanced, consumer driven targeting strategies for Facebook
   Marketing
- Understand why the Facebook Pixel is absolutely vital to your success
- Discover multiple ways to creatively leverage Custom Audiences to achieve your business goals
- Have some fun

#### **BEFORE WE GET STARTED...**

I had two options for how to design this lesson:

Show you how to do one thing, which not all of you would be interested in.

OR

Talk through a bunch of cool stuff, walk through an example, answer some questions, then pass along resources to help you do more cool stuff going forward.

#### ONLINE DIGITAL MARKETING

## FACEBOOK ADVERTISING FOR THE WIN (ONLINE) 8



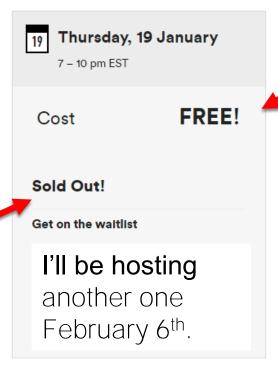
Digital Marketing Trainer & Consultant, Brooklyn Digital Marketing

#### **About This Class**

Facebook is a juggernaut with over 1.44 billion monthly active users in Q1 2015. In this workshop, you will get insights and practical lessons from the field and you'll learn how to make the most of Facebook advertising. We'll focus on highly specific hacks that will help you cut through the noise and acquire new users to grow your business. From the anatomy of a high-converting ad to optimization tips to suggested resources, you'll come out of this workshop knowing a more clever and effective way to run Facebook ads.

Chart your own career path. Pick up where this workshop leaves off. Dive into the fundamentals in our five-week, online Digital Marketing Circuit or level up on the job in our on-campus Digital Marketing course.

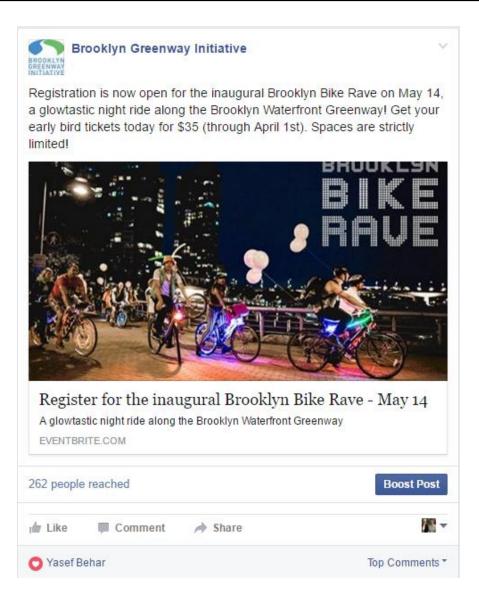




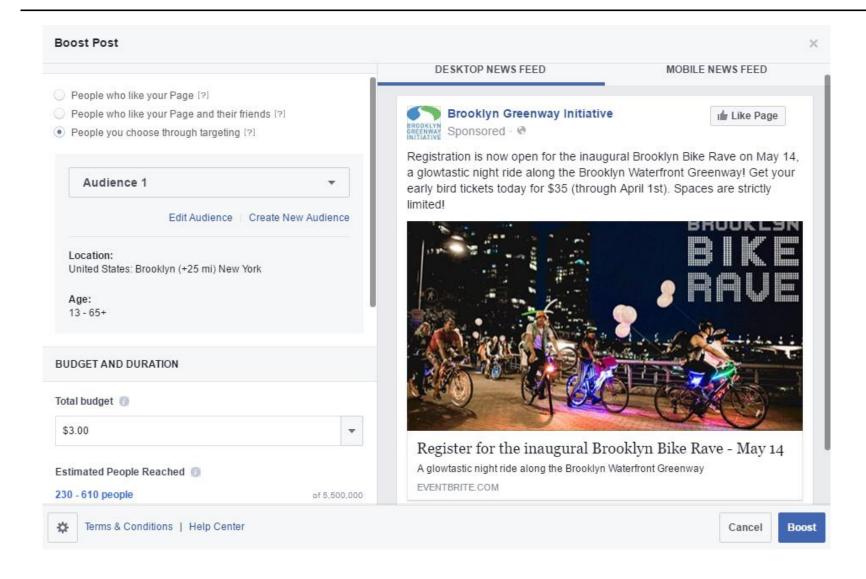
#### **Takeaways**

# FACEBOOK ADVERTISING: BASIC

#### **FACEBOOK ADVERTISING: BOOSTED POST**



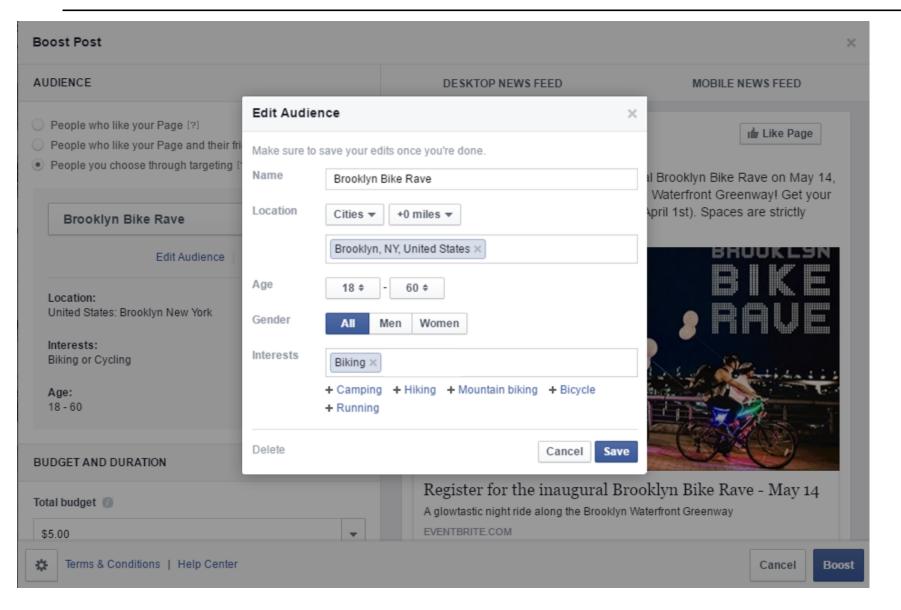
#### **FACEBOOK ADVERTISING: BOOSTED POST**



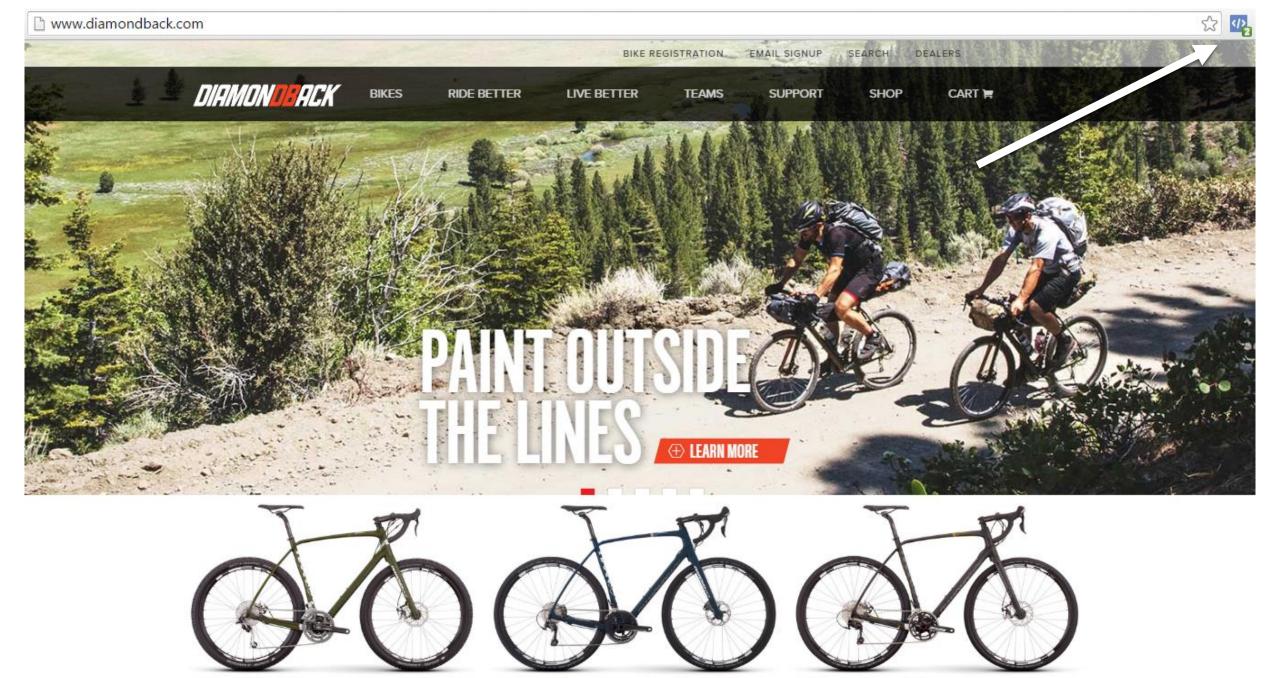
Recommended to increase engagement.

(clicks, likes, shares, comments)

#### **FACEBOOK ADVERTISING: BOOSTED POST**



How does
Facebook
identify people
who are
interested in
Biking?



HAANJO EXP CARBON HAANJO TRAIL CARBON HAANJO COMP CARBON



#### **BAD BOY 4**

#### \$760



COMPARE

SHARE

FIND DEALER





EXPLORE MODEL

The Facebook Pixel:

Records visits to a website from Facebook users.

By placing this on my site, I can then serve ads to people who have visited specific sections of my website.

It also allows advertisers to target individuals who display an interest in certain topics, based on the pages they view.



ABOUT BROOKLYN BIKE RAVE

THE EXPERIENCE

**ROUTE AND SERVICES** 

RULES

VOLUNTEER

**SPONSORS** 

Bedazzle your bike, put on your craziest outfit, blast some party tunes and be ready for sensory overload at the **Brooklyn Bike Rave**, a glowtastic night ride along the Brooklyn Waterfront Greenway.



Notice the lack of glow sticks and EDM?



ABOUT BROOKLYN BIKE RAVE

THE EXPERIENCE

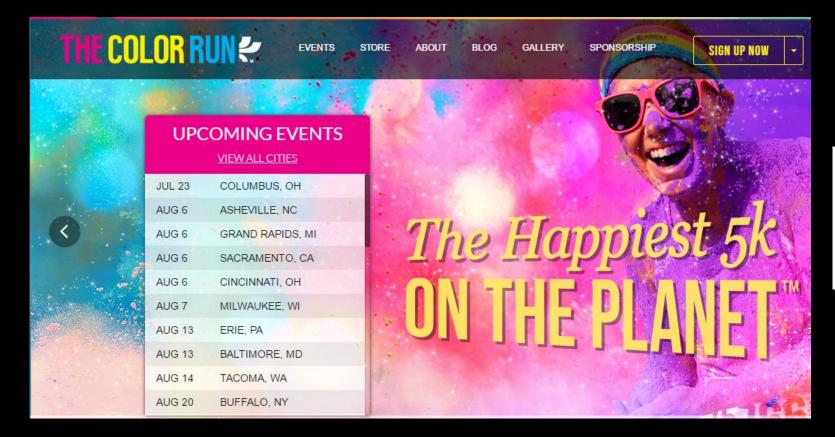
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Interests 🕕	
Additional Entries	
The Color Run	
Search interests	Suggestions   Browse

I'd also reference places in that rent bikes, or put in a plug for Citi Bike.

Why? Some people may not own a bike.



# FACEBOOK ADVERTISING OBJECTIVES

Awareness	Consideration	Conversion
Boost your posts	Send people to your website	Increase conversions on your website
Promote your Page	Get installs of your app	Increase engagement in your app
Reach people near your business	Raise attendance at your event	Get people to claim your offer
Increase brand awareness	Get video views	Promote a product catalog
	Collect leads for your business	

- Use this objective to send people to desired section of your website.
- Individuals in this audience over-index for clicking links to websites.
- However, this doesn't necessarily mean they perform a conversion event such as a lead or purchase.
- This is useful for branding, awareness, and audience segmentation.

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- Optimize your ad to get people to take specific actions on your website.
- For example signing up for a newsletter or buying a product.
- Individuals in this audience are more likely to perform conversion events.
- You'll need to have the Facebook pixel installed to use this objective.

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Understanding the difference between these two objectives is vital to the success of many advertisers, and it's often misunderstood.

#### Let's say we're a Corvette dealership, and we're looking for leads.

Website Conversions



- Has been researching Corvettes on Autotrader.com
- Visits Forbes.com 3x per week

Clicks to Website



- Thinks cars are neat!
- But also thinks everything is neat!
- Clicks on ads that are cool.

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- Encourage people to install your app based on your desired targeting criteria.
- Registering your app with Facebook allows you to only pay when people install your ad.



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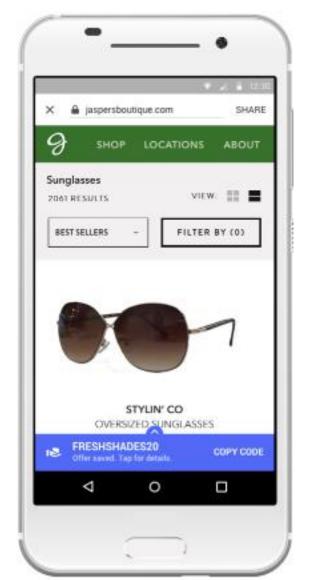
- Promote timely discounts or other deals for people to claim.
- These can be in-store, or online.

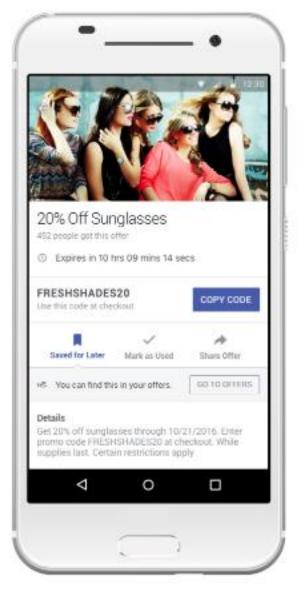






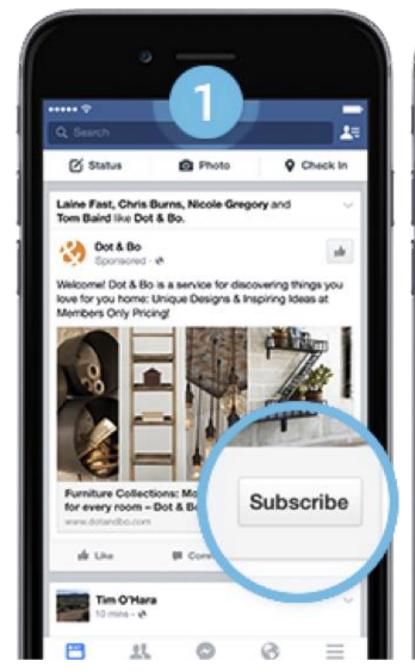


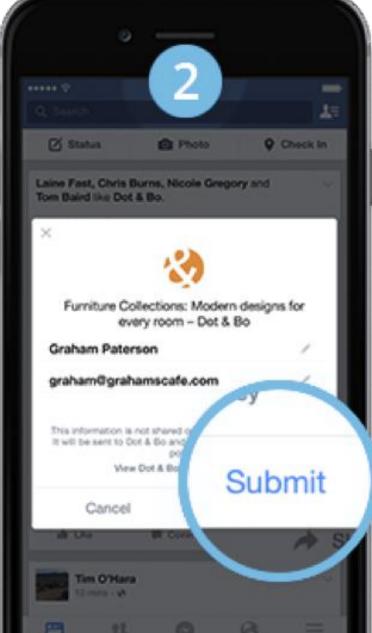


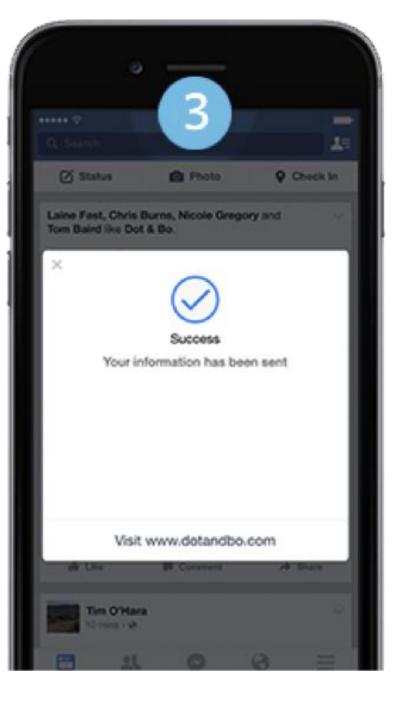


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- Optimize your ad to capture leads within the Facebook platform.
- Deliver a compelling reason why a viewer would want to submit their contact information.
- If they click the call to action, their name and email address are prepopulated, and they choose to send this information to you.







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Which approach to getting a lead would you use?

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- The Lead Ad may work better since it requires less effort for the user, and can be completed relatively quickly.
- However, collecting leads on your website may give you a higher conversion rate since
  you have more of an opportunity to explain why they should submit their contact
  information.
- I suggest testing both approaches, and measuring the cost per lead, as well as the quality of the leads.

# FACEBOOK ADVERTISING: TARGETING

#### **TARGETING OPTIONS**



- Country
- State
- City
- Zip Code
- Radius

If you're a local business, advertise locally.

For other businesses, you may want to only target certain areas, or perhaps allocate a large budget to more profitable areas.



Knowing they'll have a large number of olive enthusiasts attending, consider geotargeting the radius around the location of the competition.

#### **TARGETING OPTIONS**



DEMOGRAPHICS

- College Attended
- Parents
- Relationship Status



#### VENDORS PRESS EVENTS CONTACT Live upstairs @ Gotham West



### It's Heaven On Earth, In Other Words - New York Magazine

#### **GOTHAM WEST MARKET**

Gotham West Market is the first-of-its-kind day & night market dining destination in Hell's Kitchen.



#### **TARGETING OPTIONS**



- iPhone 4
- Recently Moved
- Photo Uploaders (Individuals who uploaded >50 photos in the last month)



## WELLNESS TRIBE

#WELLNESSTRIBEBOX

# FACEBOOK ADVERTISING: CREATING AN AD

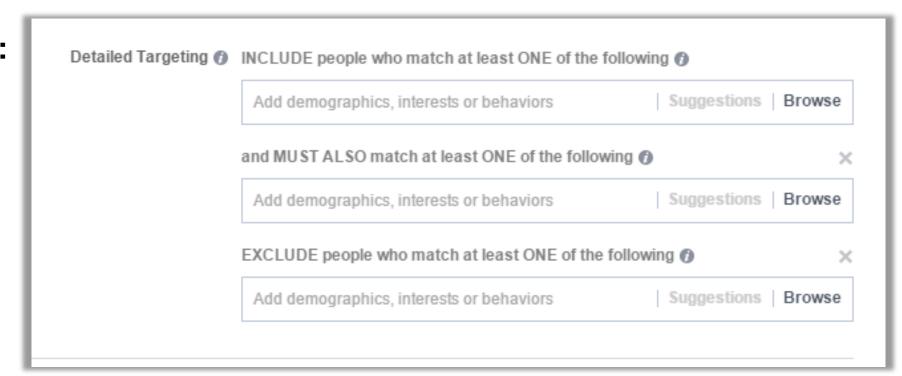
### **ACTIVITY: LET'S SELL SOME FITBITS**



#### TARGETING: EXCLUSION AND INCLUSION

#### **DETAILED TARGETING:**

- Lower Volume
- Higher Affinity
- Higher Conversion Percentage



# FACEBOOK ADVERTISING: CUSTOM AUDIENCES

Munchery is a food delivery startup founded in 2010.

Based on a daily rotating menu that uses only fresh, local ingredients, it began by serving the San Francisco and Berkeley markets in California.





Munchery has a great deal of 'How to' videos on their page.

This content provides value to their target audience, people who care deeply about how food is prepared.

However, it might also seem counterintuitive for a company that is known for delivering meals.





To start the weekend off we're making micheladas. Try one yourself and share the photos with us. #MuncheryMichelada

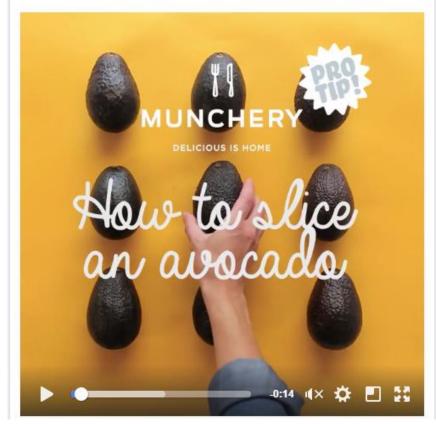




#### Munchery

If you've been looking for a way to level up your avocado toast game, this elegant technique might be what you're looking for.

Try it and tag us in your pics! #MuncheryProTips #Munchery #Avocado #AvocadoToast



## Video Custom Audiences:

These allow you to create a custom audience of people who have watched your videos, and serve them additional ads based on the content they viewed.

You can target this ad to anyone who has watched the 'How to' videos.

Why? Because I know they may be interested in making meals for themselves.

This allows me to segment my audience, and only show ads to people who are likely to respond.



Get your chef hats ready! The Munchery #PlaidBox will be arriving on doorsteps starting next Tuesday, and you'll be able to create our fresh Munchery meals for two in about 15 minutes.







## Celebrate the beauty of the world

We create stunning social-first visual content that showcases the beauty of people and places from around the world.

Beautiful Destinations is a Social Media Agency which serves the travel industry.

Although Facebook has a high level of targeting available, it can be challenging to find people who are interested in traveling to specific areas.

The solution? Let them tell us.



### Multi Image Ads:

Typically get 2x more engagement than single image ads.

You can add up to 5 images and can include a video as well.

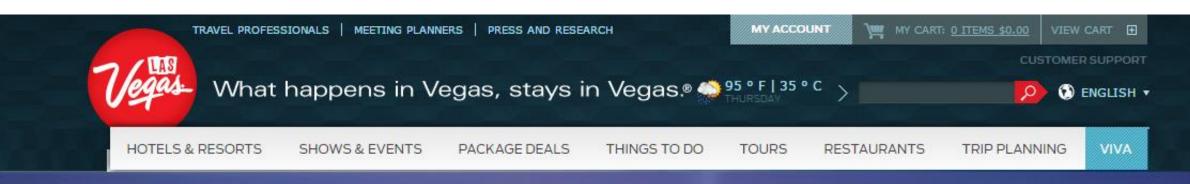
Each card can lead to a *unique URL*.



→ Share

#### What's your dream vacation?



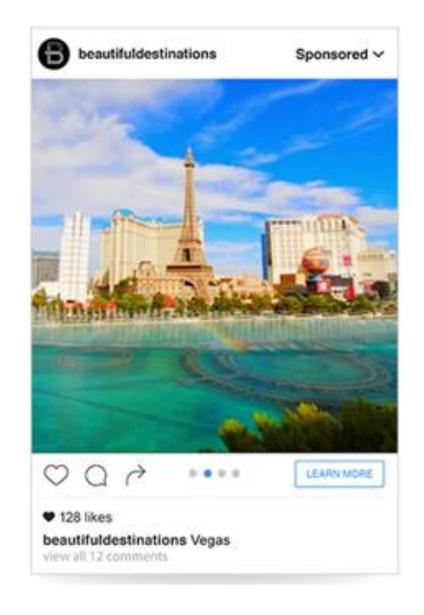




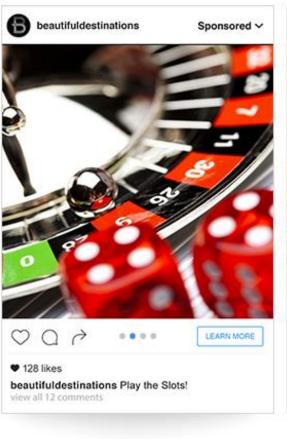
You just told me exactly what you're interested in.

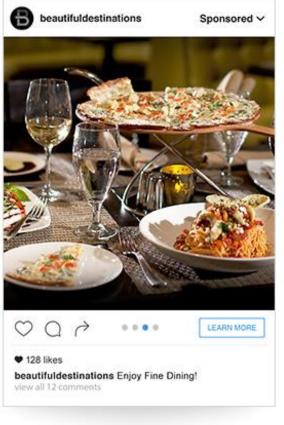
Now, it's my job to continue providing you with great content.

How? Website Custom Audiences.







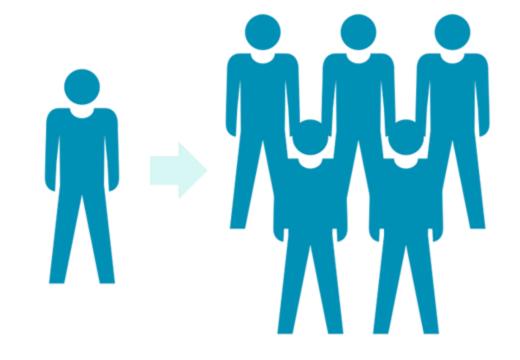




Once you're able to connect with your target audience, another challenge can be scaling these results.

Fortunately, Custom Audiences can help solve that challenge as well.

How? Lookalike Audiences.

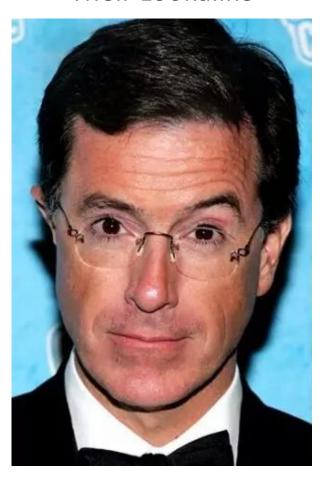


#### **Your Customer**



59 years Old Male High Net Worth Uses a Mac

#### Their Lookalike



51 Years Old Male High Net Worth iPhone User

#### **RECAP**

- Remember to have empathy for your audience, and deliver valuable content
- Leverage the Facebook Pixel to greatly enhance your targeting capabilities
- Get creative with it! People see ads every day, make yours engaging and relevant
- To get an even better understanding of how the Facebook pixel determines a users interests, take a look at the interests they've attributed with your own profile: facebook.com/ads/preferences

#### **NEXT STEPS**



**ABOUT** 

**TRAINING** 

**POWER HITTERS CLUB** 

**WEBINARS** 

## Target Those Who Share Links to Facebook From Your Website

September 29, 2016 By Jon Loomer — 12 Comments

**Q** Search

Search this website ...





http://www.jonloomer.com/

#### **NEXT STEPS**







## Terry Rice





Terry Rice has been in the Digital Marketing field since 2007. Most notably, helping businesses achieve their marketing goals while working at Adobe and Facebook. As a Digital Marketing trainer and consultant, he partners with agencies and internal marketing teams to help them fully understand Digital Marketing best practices, and the latest platform updates. In addition to his private consulting, he's also a Digital Marketing Instructor at General Assembly.

#### TERRY'S BADGES



Facebook Certified Buying Professional

Facebook Blueprint



Facebook Certified Planning Professional

Facebook Blueprint

Facebook Certified Buying

Professional

Issued by Facebook Blueprint

ISSUED ON 10 NOV 2016

Facebook Certified Planning Professional

Issued by Facebook Blueprint



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